**User Story**

**Sign up:**

As a user when I install doctor booking app for the first time, I need to sign up with valid email id and password so that I can access my doctor booking online account.

As a user I need to give my date of birth, sex and mobile number so that it can be added to my account and by mobile number the verification code can be known.

As a user I need to sign in with email, password and verification code that will be sent to my mobile number after signing up so that it can be verified.

**Sign in:**

As a user I need to sign in with email and password so that I can use this app with accessing my account.

As a user if I forget my password, I need to go to forget password option so that I can gain my new password to access my account.

As a user in case of forgetting password if I go to forget password, I need to choose either email or mobile number so that my new password can be sent there.

**Sign out:**

As a user I need to sign out from my account after consulting doctor so that safety of my account should remain.

**Edit Profile:**

As a user I need to edit the information or data that I have provide during signup so that my profile will be updated always.

As a user I need to verify again my profile to appoint a doctor after 2 months of without using this so that they can understand the user is valid.

As a user I need to edit my email address so that I can edit my email if I lost my email.

As a user I want to edit my contact number so that I can edit my valid contact number if I lost my email.

As a user I need to edit profile information so that I can edit profile if I mistakenly made any wrong in sign up time.

**Appointment Booking:**

As a user I have to sign up before booking appointment so that the system get most information about myself.

As a user I need to book appointment so that I can contact the doctors on need basis.

As a user I want to choose a desired time slot for booking appointment so that I can get my flexible timing if slot is available.

As a user I want to book appointment immediately even if I can book today so that I can book if I am a premium member.

As a user I want to book appointment so that I can check whether the appointment slots are available or not.

As a user I want to book appointment urgently as a regular user so that I can book giving little amount of money/donation.

As a user I want to get discount on booking appointment so that I have to give less amount of money than a new user or patient if I book appointment to same doctor within 30 days of first appointment.

As a user I want to get priority so that I filled up my emergency need if other patients are in weak problem or less problem than my problem.

As a user I want to book appointment by giving less amount of money as a new user so that I can get priority if I am orphan or poor people.

**Booking Cancellation:**

As a user I need to cancel booking by login into the system anytime so that the system allows to cancel an appointment.

As a user I am able to cancel my appointment for unavoidable circumstances so that I can cancel easily through formality before one day of appointment if as a regular user.

As a user I want to cancel and I want to get a new appoint so that I can attend next slot if I am a premium user.

As a user I am able to cancel appointment so that I can cancel it in last hour before the appointment if I am a premium user.

As a user I want to cancel emergency appointment so that I can cancel giving a little amount of donation if I went already another hospital or clinic for emergency purpose.

**Search Doctor:**

As a user I want to search doctors so that I can take an appointment to the preferred doctor.

As a user I want to search doctors by name so that I can book appointment directly to desired doctor.

As a user I want to search doctors by department so that I can find easily which I am searching.

As a user I want to search doctors by hospital so that I can find doctors of a particular hospital or clinic.

As a user I want to search all the medical and contact information of a particular doctor so that I can find alternative information if one doctor available in more than one hospital or clinic.

**Reminder:**

As a user I want to get reminder so that I can be aware of the appointment.

As a user I want to get a notification through SMS so that I can check reminder via phone.

As a user I want to get a notification through email as reminder so that I can be connected if I am unavailable in phone.

As a user I want to get reminder before the day of appointment and the day of appointment so that I don’t miss the appointment meeting.

As a user if I am unable to book an appointment I want to get a notification so that I can understand appointment do take place or not.

**Review:**

As a user I want to get review about the doctor so that I can know about more information, such as, how the doctor conducts and treats with patients.

As a user I want to know how that individual doctor is good or reliable so that I can gather knowledge of quality of a particular doctor.